

North Centennial Manor Visiting Policy Update

Effective Monday, December 6, 2021

North Centennial Manor is updating the visiting policy over the holidays as there is a much greater chance of spreading COVID-19 between communities and people during this holiday season. The Manor is taking these steps in an attempt to protect our extremely fragile population. We appreciate your patience and assistance as we enhance this protection through the holiday Season.

MANDATORY REQUIREMENTS AND PROTOCOLS

All Visitors (general visitors and essential caregivers):

- Will need a negative Rapid Antigen Test (see section on RAT) on the same day of the visit (fully vaccinated visitors exempted until December 20, 2021).
- Need to wait outside the Manor until their test result have been read.
- Our staff turnover time is between 1400-1500; it is recommended to refrain from visiting during this hour; visitors who are not required to prebook, and who show up between 1400-1500 may experience delays to allow for staff screening.

COVID-19 MANDATORY Precautions for all visitors

- Social distancing, hand hygiene, cohorting residents/visitors, mask covering nose and mouth, screening and Rapid Antigen Testing are **MANDATORY PRECAUTIONS**.
- **DO NOT BRING IN FOOD AND DRINK TO CONSUME WHILE INSIDE THE MANOR – YOUR MASK MUST REMAIN COVERING YOUR NOSE AND MOUTH YOUR ENTIRE VISIT.**
- Anyone not following these precautions will be instructed to leave the Manor immediately and will not be allowed reentry until retraining is completed.

FULLY VACCINATED Visitors and Essential Caregivers (with proof of second dose)

- **UP TO** DECEMBER 20, 2021: Random RAT and must wait outside the Manor for the results.
- **AFTER** DECEMBER 20, 2021 and until future notice: negative RAT required on the same day of the visit and must wait for results outside of the Manor.
- **For visits in the resident's room, there is a 2 visitor/caregiver limit.**
- Groups of more than 2 (up to 4 fully vaccinated) must prebook the visit in the multipurpose room.

NON-FULLY VACCINATED Visitors and Essential Caregivers

To Visit:

- **Both visitors/caregivers must prebook their visit (see section on BOOKING VISITS).**
- Will meet with the resident in the Multipurpose room outside the wing where the resident resides at the time of the appointment.
- Must maintain a 6-foot social distance at all times with all others.
- Maximum number of non-fully vaccinated visitors/caregivers in the multipurpose is 2 per resident, unless the non-fully vaccinated visitors/caregivers are part of the same family unit/household, then the maximum is 4.

SUMMARY

	Fully Vaccinated Caregiver/Visitor	Non-Fully Vaccinated Caregiver/Visitor
Rapid Antigen Testing (RAT)	<ul style="list-style-type: none">• Until Dec 19 – random testing• Starting Dec 20 – testing each visit day	Testing each visit day starting immediately and continuing until further notice
Admittance to Manor after testing	If you are tested, you must wait outside the Manor for a negative result	Must wait outside the Manor for a negative result before being allowed inside
Booking visits Call 705-335-6125 Extension 222	Not required. Expect delays in testing and screening from 1400-1500 each day	All visits must be booked a minimum of 24 hours in advance – no last-minute booking will be taken
Number of Visitors and Location of visit	<ul style="list-style-type: none">• 1-2 person(s) may visit in the resident room• 3-4 people require a booked appointment; no last-minute booking will be taken	All visits will occur in the Multipurpose room on an appointment basis

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RAPID ANTIGEN TESTING (RAT)

Rapid Antigen Testing (RAT) Swabbing is Available at the Manor

December 3, 2021 – Future notice in 2022

1. Rapid Antigen Testing is available Monday to Friday from 0800 to 1400
2. Weekend and Holidays from 1000 - 1400

BOOKING VISITS

To book a visit in the Multipurpose room (applies to non-fully vaccinated visitors/caregivers or vaccinated groups of >2)

1. Call 705-335-6125 Extension 222
2. **Visiting Line Hours:** the visiting line is open Monday to Thursday 0600 to 1400 and Fridays 0600 to 1200 only – you may leave message between the hours identified.
3. **Book the appointment at least 24 h in advance**
 - o No last-minute bookings or bookings at the door will be accepted
 - o You must book by phone
 - o Saturday, Sunday or Monday visits: book the appointment the Friday prior before 1200
4. **If you leave a message**, do so during the times the visiting phone line is open (see item 1 above)
 - o You will know the message has been received as the visiting coordinator will call you back the same day
5. Messages left on this phone outside of the visiting line hours will not be processed in time for next-day appointments; or in the case of messages left Friday after 1200, the visit will not be booked until the following Tuesday at the earliest if space is available.

To book a visit over the holidays (non-fully vaccinated visitors/caregivers or fully vaccinated groups of >2)

- To be successful reserving a space to visit please ensure that you book the visit early.
- Note that the **Visiting Line will be closed over the holidays:**
 - o from December 24 at 1100 until December 29 at 0600;
 - o from December 31 at 1100 until January 5 at 0600
 - o **If you wish to book a visit in the Multipurpose room during these time periods, please book before December 24 at 1100 for the Christmas appointments, and before December 31 at 1100 for the New Year's appointments.**

OUTBREAK

Should the Manor go into an outbreak of any sort (COVID-19, Gastrointestinal, Non-COVID Respiratory)

- Notice will be given on Facebook
- Notice will be posted on the front door of the Manor
- 1 Essential Caregiver will be allowed in per resident
- Absolutely no general visitors – all pre-booked visiting appointments and leaves are cancelled
- All short stay passes are cancelled

When a resident is in isolation regardless of outbreak status

- The POA/NOK will be notified that the resident is in isolation
- 1 Essential Caregiver will be allowed to visit wearing full PPE and limited to resident room only

SHORT STAY ABSENCES

Short Stay Absences (resident going out on pass)

Short Stay Absences by the resident are currently allowed if the absence is arranged 24 hours in advance. Call the Visiting Line (see above) to arrange an outing. In a Manor outbreak situation, all short stays are cancelled. If COVID-19 is known to be present in our community defined by the PHU as “Fauquier to Opatatika” then all short stay absences will be cancelled.

If you have any other questions, please call Nicole at the Visiting Line at 705-335-6125 Extension 222, leave your name and number and your question and she will reach out to you within 24-hours.